

departure). In the event of damage, excessive wear, or loss of rented equipment, repair or replacement costs will be deducted from your credit card or cash deposit.

- A **3.5% lodging tax** applies to the total amount for ready-to-camp trailers or chalets. This tax is non-refundable if canceled within **29 days** of your arrival.
 - For modifications or cancellations, please contact the Complexe Atlantide Sales and Reservations team at **450-222-5225**. A representative will assist you according to the applicable terms.
 - In the case of accommodations, campsites, or equipment not claimed within **24 hours** of the scheduled check-in date without prior notice, the reservation will be canceled without refund as of **1:00 PM the following day**. No refunds are provided for early departures.
 - In the event that facilities are closed due to circumstances beyond our control, no refunds will be issued. However, a credit may be granted at the discretion of Complexe Atlantide administration.
 - Gift certificates and season passes are non-refundable or exchangeable.
 - Activities are non-refundable due to bad weather, but a credit may be granted at the discretion of Complexe Atlantide administration.
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REGISTRATION AND RESERVATION TERMS

- Registration is between **1:00 PM and 10:00 PM** at the Camping Atlantide reception. Please inform reception in case of late arrival.
- The remaining balance must be paid in full before your arrival date.
- Check-ins for campsites begin at **1:00 PM**, and check-outs must be completed by **11:00 AM**.
- Check-ins for chalets and ready-to-camp trailers begin at **4:00 PM**, and check-outs must be completed by **10:00 AM**.
- No check-ins or check-outs are permitted on Saturdays due to high site traffic.
- Campsites:
 - From Sunday to Thursday, there are no restrictions on the number of nights or check-in/out days.
 - From Friday to Sunday, a minimum reservation of **2 nights** is required.
- Chalets and ready-to-camp trailers (high season):
 - Available for **2 nights (Friday to Sunday)**, **5 nights (Sunday to Friday)**, or **7 nights (Sunday to Sunday or Friday to Friday)**, subject to availability. Other reservation options are not permitted.
- Campsites can accommodate **one family** (maximum of 6 people). Double sites can accommodate up to 12 people. Additional fees apply for extra guests.